



OPERATIONS SUPPORT

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ABN 17 884 931 143

Our Ref: 4585598

December 14, 2011

Mr Terry Fogarty
16 Mann Avenue
Northgate, QLD 4013

Dear Mr Fogarty:

I refer to your correspondence dated 21 November 2011 regarding allegations of 'Perversion of the Course of Justice' by Senior Executives of the Department of Veterans' Affairs (DVA).

In relation to the alleged misconduct of the DVA Executives, you may wish to contact the DVA in the first instance. If you are not satisfied with their response, you may wish to direct your complaint to the Commonwealth Ombudsman. Information regarding the role of the Commonwealth Ombudsman is available on the internet at www.ombudsman.gov.au. The complaints process can be obtained on the Commonwealth Ombudsman website or by contacting the office below.

Commonwealth Ombudsman
GPO Box 442
Canberra, ACT 2601

In relation to your concerns regarding the AFP's Case Categorisation and Prioritisation Model (CCPM), please be advised that this model is one of the major means by which Ministerial Directions to the AFP and the AFP's Outcome/Output Statement are given effect. The CCPM is used to provide a transparent, objective and consistent basis for evaluating and comparing AFP operational activities from a range of perspectives, including across agencies, regions or teams. The CCPM provides the AFP's clients with a basis for considering matters prior to referral. The AFP also uses the CCPM as a basis of identifying and agreeing with clients, those types of matters that may be most appropriate for referral. However, the matter you allege is not a complaint that the AFP would investigate in the first instance.

A copy of your correspondence has been recorded by the AFP.

Sincerely,

Scott Moller
Superintendent
AFP Operations Coordination Centre